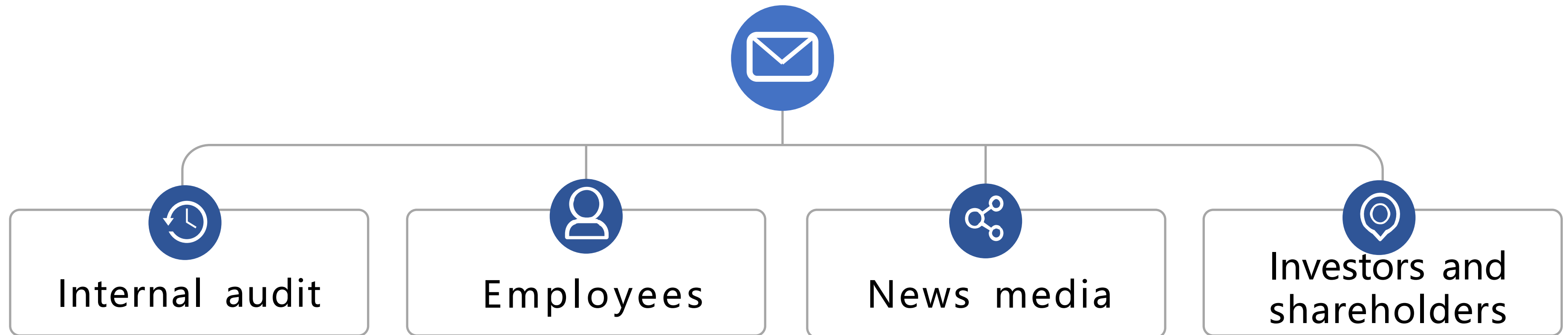


# Report on Communication with Stakeholders in 2021



# Key Issues Stakeholders Were Concerned with in 2021

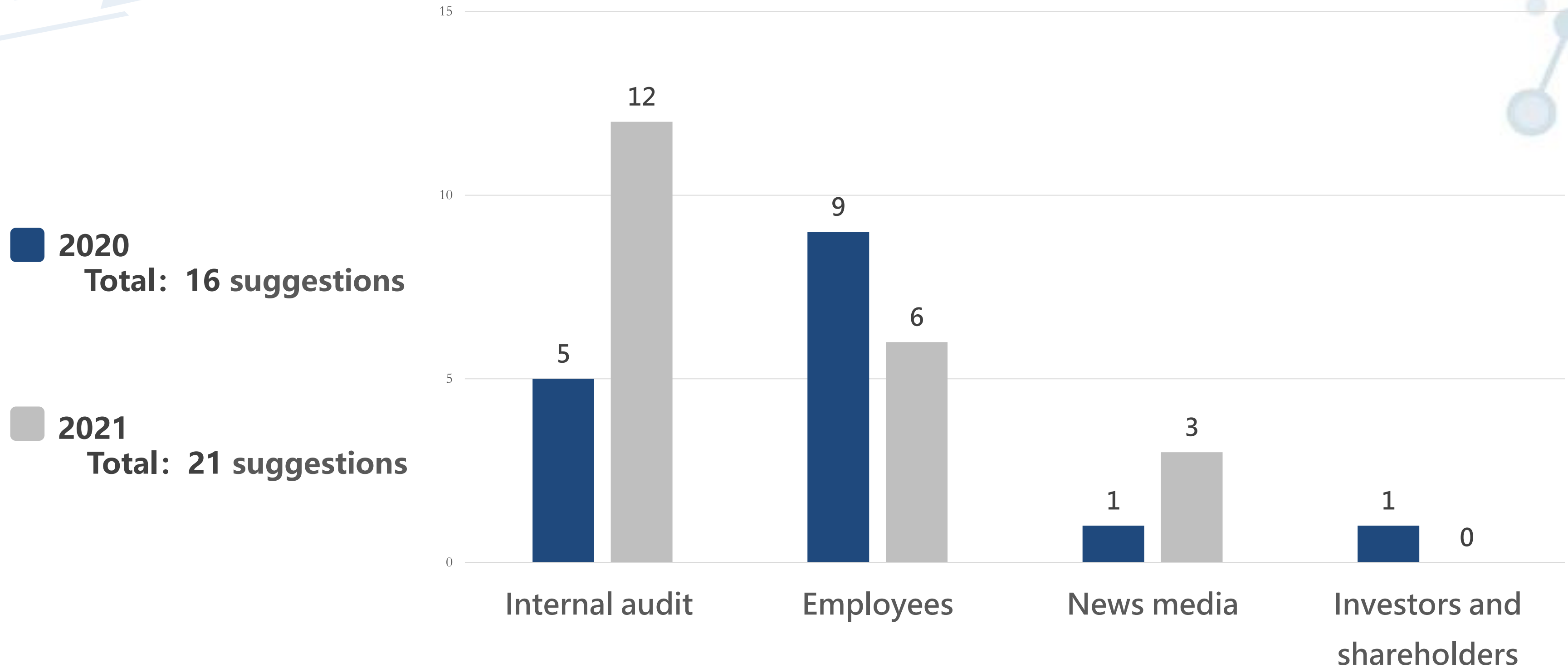
- Period: October 2020 to September 2021
- Information Sources:



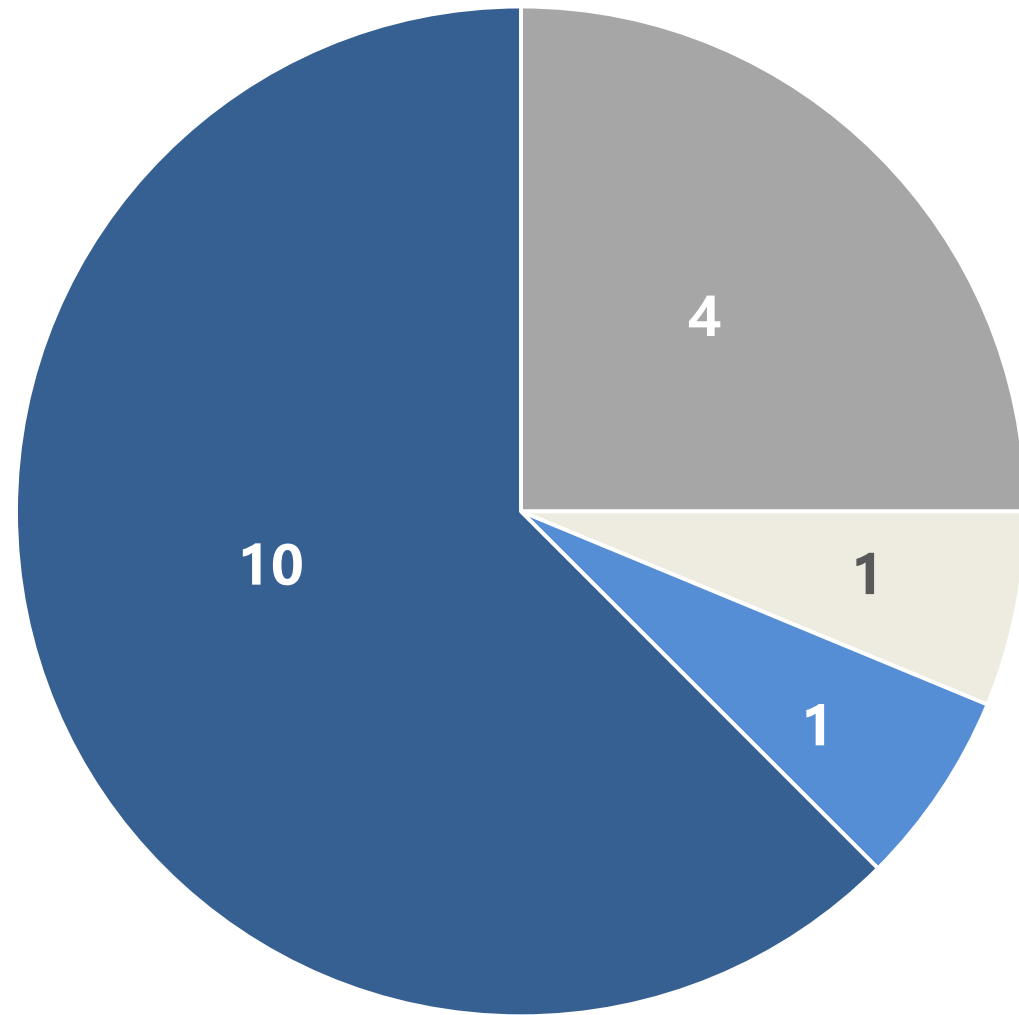
# Stakeholders suggestion 2020 VS 2021



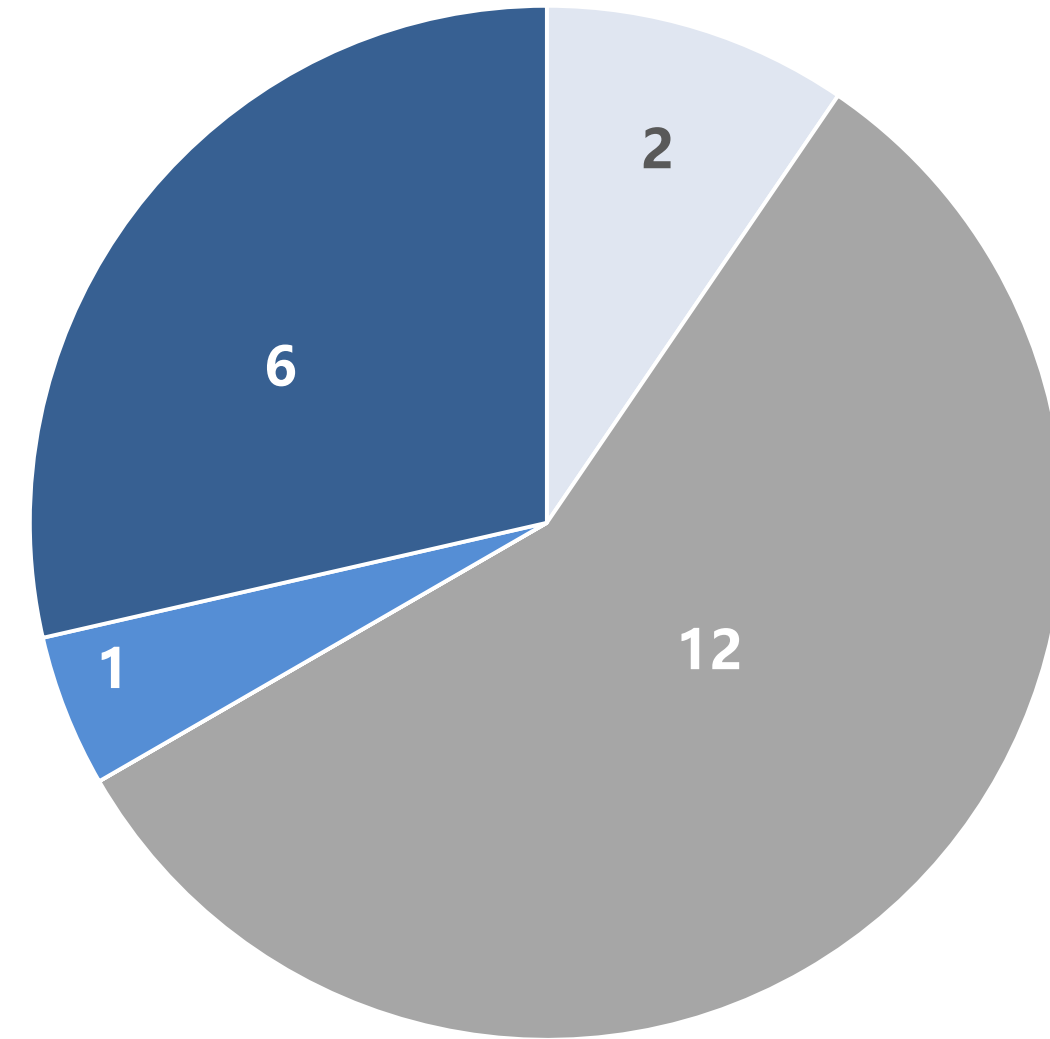
# Comparison of the total number of suggestions by each unit in the year



# Comparison of Annual Recycling Scenarios



2020



2021

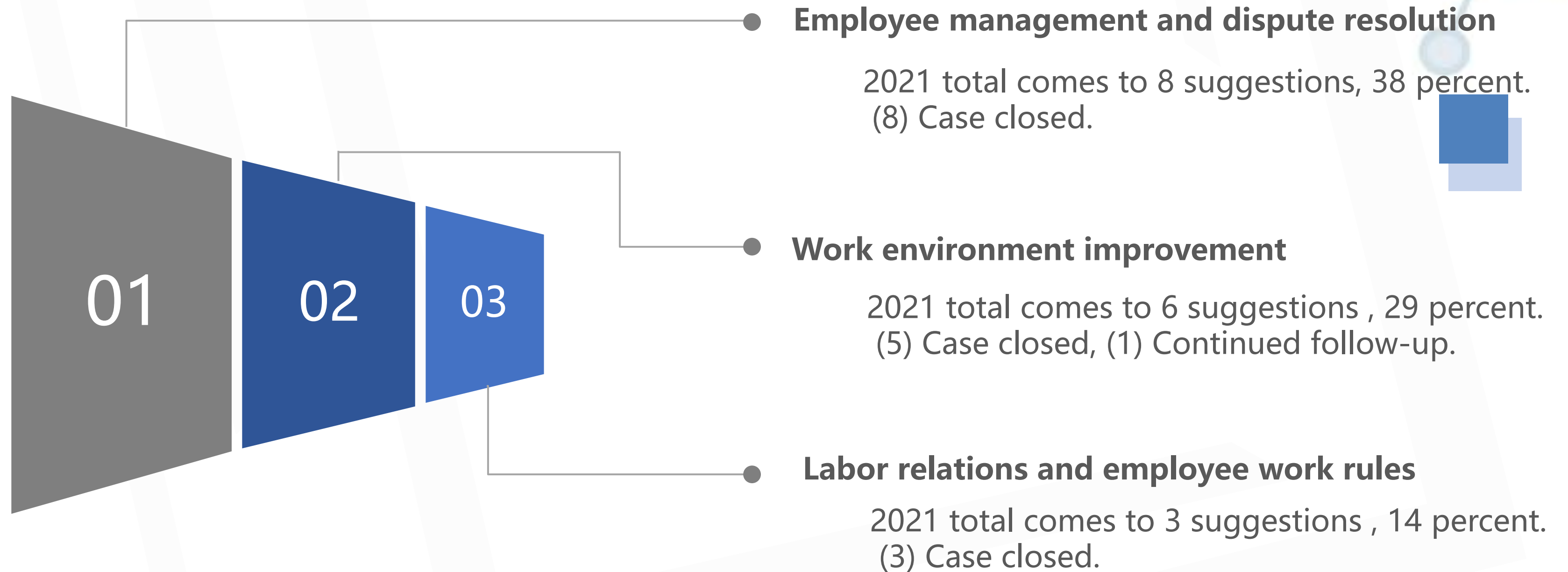
- personally
- Internal audit mailbox
- Phone call
- Investor conference call conducted online
- CSR mailbox

# Key Issues

02



## Category of key issue



# 02

## Key Issues

Key Issues	Number of Issues	Sources	Follow-up and Improvement
Employee management and dispute resolution	7	Internal audit mailbox	(7) Case closed
	1	CSR mailbox	(1) Case closed
Work environment improvement	2	Internal audit mailbox	(2) Case closed
	4	personally	(3) Case closed (1) Continued follow-up
Labor relations and employee work rules	1	Internal audit mailbox	(1) Case closed
	1	CSR mailbox	(1) Case closed
	1	personally	(1) Case closed
Fraudulence and breach of integrity	2	Internal audit mailbox	(2) Case closed
Shareholders' Meeting issue	1	personally	(1) Case closed
Employees' Welfare Committee issue	1	Phone call	(1) Case closed



THANK  
YOU

