

Report on Communication with Stakeholders in 2023



## Stakeholder Identification

# Compilation

**11** categories of stakeholders

**17** valid questionnaires from management level

### Step 1.

## **Analysis**

**5** principles of AA1000 stakeholder engagement

- Responsibility Influence Tension
  - Diverse Perspectives Dependence

#### Step 2.

### Step 3.

### **Validation**

**6** categories of material stakeholders

<Unchanged as compared with those in 2021>

#### Six major categories of stakeholders

Complete and comprehensive communication channels with stakeholders have been established to effectively stay on top of the issues of their concern as well as their specific opinions to enable active responsiveness, review, and improvement.













**Customers Employees Government** agencies

**Shareholders** 

Suppliers, Contractors and Outsourcer

**Banks** 



## **Material Topics Analysis**

# Understand the organization's sustainability context

 Compilation of 21 sustainability issues by referring to international sustainability norms and standards

#### Assess the significance of the impacts

A survey of the board of directors and senior managerial officers on the degrees of severity of sustainability issues with a total of <u>25</u> valid questionnaires

#### **Disclosure**

 Disclosure of management mechanisms and objectives











#### **Identify actual and potential impacts**

■ The senior management's assessment of the degree of positive and negative impacts on the economy, environment, and people as well as the likelihood of potential impacts based on the principle of double materiality.

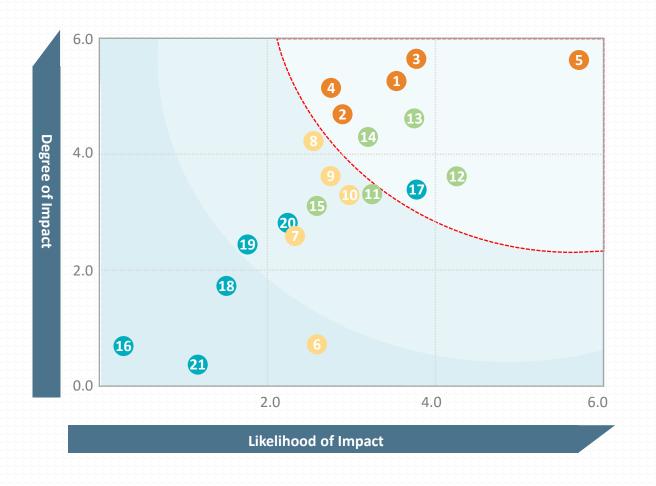
# Prioritize the most significant impacts for reporting

- Topics based on "the degree of sustainability issues positive and negative impacts on the economy, environment, and people' as well as 'the likelihood of potential impacts".
- 9 major sustainability topics



# **Identification of Sustainability Issues**

#### ■ Materiality Matrix



#### 2022 CSR Issues List



# **Environmental Performance**

- Climate Action
- 12 Energy Management
- 13 Air Emissions
- \* 14 Waste Management
  - 1 Water Management



#### Social Performance

Note: \* 2021 Material Sustainability Issues

- 16 Human Rights and Equality
- Occupational Health and Safety
- k 18 Labor Relationship
  - 19 Training and Education
  - 20 Hiring, Salary and Benefit
  - Society and Community Involvement



# Governance Performance

- \* 1 Sustainability Strategy
- \* 2 Corporate Governance
- Risk Management
- \* 4 Legal Compliance
  - 5 Information Security Management

#### **Economic Performance**

- Product Development and Technology Innovation
- Product Quality and Responsibility
- \* 🔞 Financial Performance
  - Customer Service and Relationship
  - Supplier Management



## **Material Sustainability Issues**

■ Comparison of the percentages of individual material sustainability issues of the year



#### Material sustainability issues in 2022 and value at risk (VAR)

VAR = Degrees of impact (1 $^{\sim}$ 6) x Probability of occurrence (1 $^{\sim}$ 6)

Material Topic		VAR
NEW	Information Security Management	34.1
	Risk Management	22.8
	Sustainability Strategy	21.0
NEW	Air Emissions	16.5
NEW	Energy Management	15.9
	Legal Compliance	14.0
	Water Management	14.0
	Corporate Governance	13.5
	Occupational Health and Safety	12.5



## **Material Sustainability Issues**



#### **Actions and objectives**

<New material issues as compared to those in 2021>



Information security plan development to promote information security year by year, information security system implementation including relevant processes and specifications, and ongoing optimization of information security protection measures and technologies



Utilization of various systems and tools to help decrease energy consumption and costs while strengthening energy management effectiveness



Ongoing collection and calculation of individual plants' greenhouse gas emissions, quarterly reviews of greenhouse gas emission management, and dynamic adjustment of energy management planning to help adapt to climate change challenges

ISO 27001 implementation & certification

Information security management system development

Confidentiality

availability

integrity

ISO 14000 Environmental Management System

ISO 50001 Energy Management System ISO 14064 Greenhouse Gas Inventory and Validation

Green supply chain promotion

Greenhouse gas inventory and validation

Solar power generation implementation and management

Five-year energy management plan

Environment, health, and safety information platform implementation

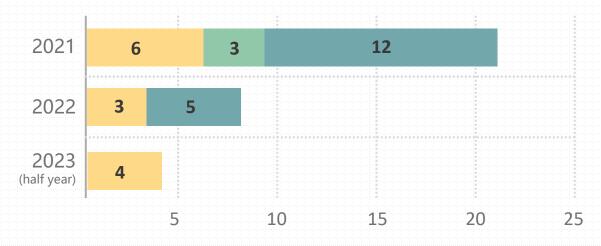
1.5% annual power saving

1.5% annual carbon reduction



## **Communication channels with stakeholders**

Comparison of the numbers of suggestions received over the years





**November, 2022 ~ April, 2023** 

■ Major categories of the issues communicated with stakeholders

Employee job improvement

A total of two suggestion All processed and cases closed

Work environment improvement

A total of two suggestion All processed and cases closed



#### **Shareholder Relations**

Joint Shareholders Service Office SHS@walsin.com



#### **Employee Relations**

Human Resources Div.
Employee-Employer Meeting/
Attendance in Person...



#### **Media Relations**

Corporate
Communication Dept.
PR@walsin.com



**Business Conduct Reporting & Sexual Harassment Reporting** 

Auditing Office opinion@walsin.com



